

## PHASED REOPENING OF

# PERSONAL SERVICE BUSINESSES

### WITH PRECAUTIONS FOR CUSTOMERS AND EMPLOYEES

In accordance with the Governor’s April 28 announcement, Salt Lake County will allow many personal service businesses—including hair and nail salons, day spas, massage studios, body art, and tanning establishments—to reopen on Friday, May 1, 2020, if they follow strict guidelines to help prevent the spread of infectious disease. As outlined in the state’s [Utah Leads Together 2.0 plan](#), resuming operations should be delayed until establishments meet all conditions below. It is critical for the health of all Salt Lake County residents that business owners, employees, and customers understand and comply with these requirements. Businesses that do not comply may be closed by Salt Lake County Health Department (SLCoHD).

- **Operate by-appointment only.** Customers must make an appointment before visiting a personal services provider and establishments must offer to record customer contact information so public health may contact customers in case of exposure to COVID-19. Only customers with an appointment are allowed inside the facility; customers without appointments may not be accommodated (no walk-ins).
- **Exclude ill employees and customers.** Managers must monitor themselves and all employees at the beginning of their shift for symptoms. Anyone with symptoms of COVID-19 must not be allowed on the premises. Establishments must also post signs in work areas that advise employees not to work if they are experiencing fever, cough or difficulty breathing; similarly, they must post signs in public areas advising customers to stay home if ill. SLCoHD will provide signage online that establishments may print and use to fulfill this requirement.
- **Wear face coverings.** Employees and customers must always wear face coverings over the nose and mouth to effectively reduce the spread of respiratory droplets (tanning customers may remove their face covering while in the booth/room actively tanning). Services that cannot be performed with face coverings in place (lip waxing, beard trimming, etc.) are not allowed. The customer may remove their face covering for short periods of time to facilitate specific components of a service that is otherwise able to be conducted with the covering in place (for example, the customer can remove a face covering secured with ear loops, or hold the face covering to their face with their hand, while a stylist is working around the ears during a haircut).
- **Enforce physical distancing.** Placement of workstations must ensure each social distancing of at least 6 feet, and waiting areas must encourage distancing, as well. Only the customer and their specific, individual provider may be within 6 feet of one another while the service is being provided.
- **Disinfect customer-service area between uses.** Proper sanitization of workstations must occur between services. This includes all high-touch surfaces, including tables, chairs, restrooms, door handles, and floors. The same process should be followed when the establishment closes each day. The establishment must use disinfectants/sanitizers effective against COVID-19 (approved list at [EPA.gov](#)). Use disposable cleaning supplies if possible (towels, mop heads, etc.); reusable supplies must be laundered daily. All existing applicable health regulations also apply.

### FOR MORE INFORMATION

This fact sheet summarizes key requirements for allowing personal service operations to resume. Additional information is available in the state’s [Utah Leads Together 2.0 plan](#), or call Salt Lake County Health Department at 385-468-INFO (4636).